



MedicareBlueSM Rx (PDP)

A Medicare Prescription Drug Plan

Iowa • Minnesota • Montana • Nebraska • North Dakota • South Dakota • Wyoming

Online Training Center User Guide



Getting Certified

- 1** Register on the site as a new user OR login as a returning user
- 2** Upload certificate (AHIP or Gorman) to show you've completed Medicare Basics training **OR** complete Pinpoint Global's training
- 3** Complete Product training

Table of Contents

1. New User Registration
2. Returning User Registration
3. Certificate Upload
4. Medicare Basics
 - a) Certification Upload
 - b) Pinpoint Global
5. Product Training
6. Home Page
7. Certification
8. Transcript
9. Event Calendar
10. Updating Profile
11. System Requirements



MedicareBlueSM Rx (PDP)
A Medicare Prescription Drug Plan

Iowa • Minnesota • Montana • Nebraska • North Dakota • South Dakota • Wyoming

MENU

1. [New User Registration](#)
2. [Returning User Registration](#)
3. [Medicare Basics](#)
 - a) [Certification Upload](#)
 - b) [Pinpoint Global](#)
4. [Product Training](#)
5. [Home Page](#)
6. [Certification](#)
7. [Transcript](#)
8. [Updating Profile](#)
9. [System Requirements](#)

New User Registration

New User Registration

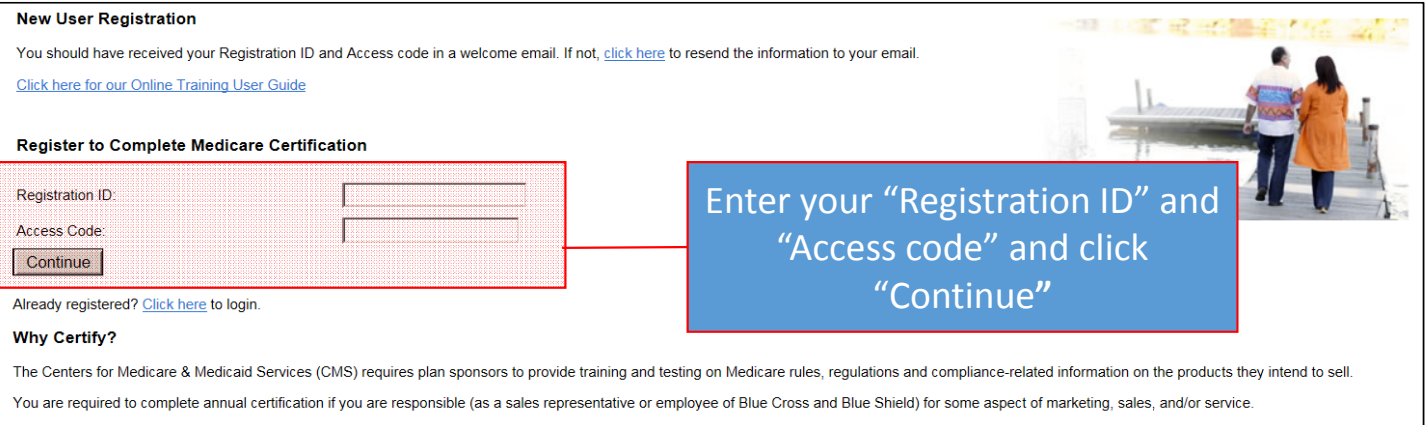
MENU

1. [New User Registration](#)
2. [Returning User Registration](#)
3. [Medicare Basics](#)
 - a) [Certification Upload](#)
 - b) [Pinpoint Global](#)
4. [Product Training](#)
5. [Home Page](#)
6. [Certification](#)
7. [Transcript](#)
8. [Updating Profile](#)
9. [System Requirements](#)

Once your administrator has added you to the site, you will receive a **welcome email** containing:

- **Registration ID**
- **Access code**
- **Site Address**

Please go to: <https://bcbsnpa.pinpointglobal.com/Apps/Medicare/PreRegistration.aspx>



New User Registration

You should have received your Registration ID and Access code in a welcome email. If not, [click here](#) to resend the information to your email.

[Click here for our Online Training User Guide](#)

Register to Complete Medicare Certification

Registration ID:

Access Code:

Already registered? [Click here](#) to login.

Why Certify?

The Centers for Medicare & Medicaid Services (CMS) requires plan sponsors to provide training and testing on Medicare rules, regulations and compliance-related information on the products they intend to sell. You are required to complete annual certification if you are responsible (as a sales representative or employee of Blue Cross and Blue Shield) for some aspect of marketing, sales, and/or service.

Enter your "Registration ID" and "Access code" and click "Continue"

New User Registration

MENU

1. [New User Registration](#)
2. [Returning User Registration](#)
3. [Medicare Basics](#)
 - a) [Certification Upload](#)
 - b) [Pinpoint Global](#)
4. [Product Training](#)
5. [Home Page](#)
6. [Certification](#)
7. [Transcript](#)
8. [Updating Profile](#)
9. [System Requirements](#)

For technical issues email: Medicare.training.support@clearstonesolutions.com

New User Registration

You should have received your Registration ID and Access code in a welcome email. If not, [click here](#) to resend the information to your email.

[Click here for our Online Training User Guide](#)

Register to Complete Medicare Certification

Registration ID:


Access Code:

Already registered? [Click here](#) to login.

Why Certify?

The Centers for Medicare & Medicaid Services (CMS) requires plan sponsors to provide training and testing on Medicare rules, regulations and compliance-related information on the products they intend to sell.

You are required to complete annual certification if you are responsible (as a sales representative or employee of Blue Cross and Blue Shield) for some aspect of marketing, sales, and/or service.



If you don't have the welcome email, please use the link "click here" to resend that information to your email.

New User Registration

MENU

1. [New User Registration](#)
2. [Returning User Registration](#)
3. [Medicare Basics](#)
 - a) [Certification Upload](#)
 - b) [Pinpoint Global](#)
4. [Product Training](#)
5. [Home Page](#)
6. [Certification](#)
7. [Transcript](#)
8. [Updating Profile](#)
9. [System Requirements](#)

Check your email and enter your “Registration ID, “Access code,” and click “Continue”

New User Registration

You should have received your Registration ID and Access code in a welcome email. If not, [click here](#) to resend the information to your email.

[Click here for our Online Training User Guide](#)

Register to Complete Medicare Certification

Registration ID:	<input type="text"/>
Access Code:	<input type="text"/>
<input type="button" value="Continue"/>	

Already registered? [Click here](#) to login.

Why Certify?

The Centers for Medicare & Medicaid Services (CMS) requires plan sponsors to provide training and testing on Medicare rules, regulations and compliance-related information on the products they intend to sell.

You are required to complete annual certification if you are responsible (as a sales representative or employee of Blue Cross and Blue Shield) for some aspect of marketing, sales, and/or service.



New User Registration

MENU

1. [New User Registration](#)
2. [Returning User Registration](#)
3. [Medicare Basics](#)
 - a) [Certification Upload](#)
 - b) [Pinpoint Global](#)
4. [Product Training](#)
5. [Home Page](#)
6. [Certification](#)
7. [Transcript](#)
8. [Updating Profile](#)
9. [System Requirements](#)

Registration
**required field*

Confidential Information
NPN must match the data provided by the NIPR website to ensure unique ID information.
Please click Lookup NPN using NIPR to populate your National Producer Number.

National Producer Number:*

Please save your NPN in a secure location, as it will become your username.

Click the "Lookup NPN using NIPR" button

New User Registration

MENU

1. [New User Registration](#)
2. [Returning User Registration](#)
3. [Medicare Basics](#)
 - a) [Certification Upload](#)
 - b) [Pinpoint Global](#)
4. [Product Training](#)
5. [Home Page](#)
6. [Certification](#)
7. [Transcript](#)
8. [Updating Profile](#)
9. [System Requirements](#)

Registration

*required field

Confidential Information
NPN must match the data provided by the NIPR website to ensure unique ID information.
Please click Lookup NPN using NIPR to populate your National Producer Number.

National Producer Number:*

Please save your NPN in a secure location, as it will become your username.

Click the Submit button to continue.

New User Registration

MENU

1. [New User Registration](#)
2. [Returning User Registration](#)
3. [Medicare Basics](#)
 - a) [Certification Upload](#)
 - b) [Pinpoint Global](#)
4. [Product Training](#)
5. [Home Page](#)
6. [Certification](#)
7. [Transcript](#)
8. [Updating Profile](#)
9. [System Requirements](#)

Complete your personal information.

If you haven't completed Medicare Basics training with AHIP or another provider, you may use Pinpoint Global to complete your CMS Medicare Training.

Update/Modify your password and select the password recovery options.

Registration
*required field

Confidential Information
 NPN must match the data provided by the NIPR website to ensure unique ID information.
 Please click **Lookup NPN using NIPR to populate your National Producer Number.**

National Producer Number: *

Please save your NPN in a secure location, as it will become your username.

Personal Information

First Name: *	<input type="text" value="test"/>
Middle Initial:	<input type="text"/>
Last Name: *	<input type="text" value="test"/>
Suffix:	<input type="text"/>
E-mail: *	<input type="text" value="lekha.gupta-badjie@clears"/>
Confirm E-mail: *	<input type="text" value="lekha.gupta-badjie@clears"/>

Select your CMS Medicare Training Provider.
 ▼

Create / Modify Your Password
 If you are a new user, please create a password below. If you are a returning user and do not enter a new password below, your password will remain the same as previously saved.

Password: *

Confirm Password: *

Passwords must be at least 8 characters long and contain at least one numeric digit and one letter.

Password Recovery Security Question and Answer
 * Please select a question ▼ *

New User Registration

MENU

1. [New User Registration](#)
2. [Returning User Registration](#)
3. [Medicare Basics](#)
 - a) [Certification Upload](#)
 - b) [Pinpoint Global](#)
4. [Product Training](#)
5. [Home Page](#)
6. [Certification](#)
7. [Transcript](#)
8. [Updating Profile](#)
9. [System Requirements](#)

Please note this username for your future visits. You will also receive an email confirming your registration.

Registration

Please note your username below. You will need this information for future logins to this site.

In most cases, username is your National Producer Number (NPN). If you do not have a NPN or have not specified one, it will be a system-generated username.

Your username is: 123341234

“Continue” button will log you into the site and take you to the home page.

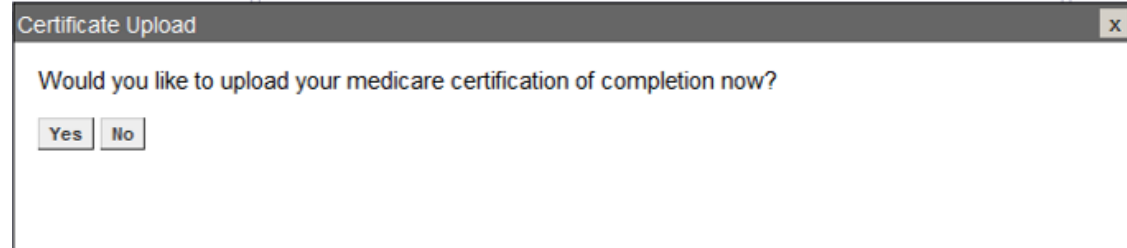
New User Registration

MENU

1. [New User Registration](#)
2. [Returning User Registration](#)
3. [Medicare Basics](#)
 - a) [Certification Upload](#)
 - b) [Pinpoint Global](#)
4. [Product Training](#)
5. [Home Page](#)
6. [Certification](#)
7. [Transcript](#)
8. [Updating Profile](#)
9. [System Requirements](#)

If you completed training with AHIP or Gorman, you will be prompted to upload your certificate.

See [Certification Upload](#) for instructions on how to upload a certificate



MENU

1. [New User Registration](#)
2. [Returning User Registration](#)
3. [Medicare Basics](#)
 - a) [Certification Upload](#)
 - b) [Pinpoint Global](#)
4. [Product Training](#)
5. [Home Page](#)
6. [Certification](#)
7. [Transcript](#)
8. [Updating Profile](#)
9. [System Requirements](#)

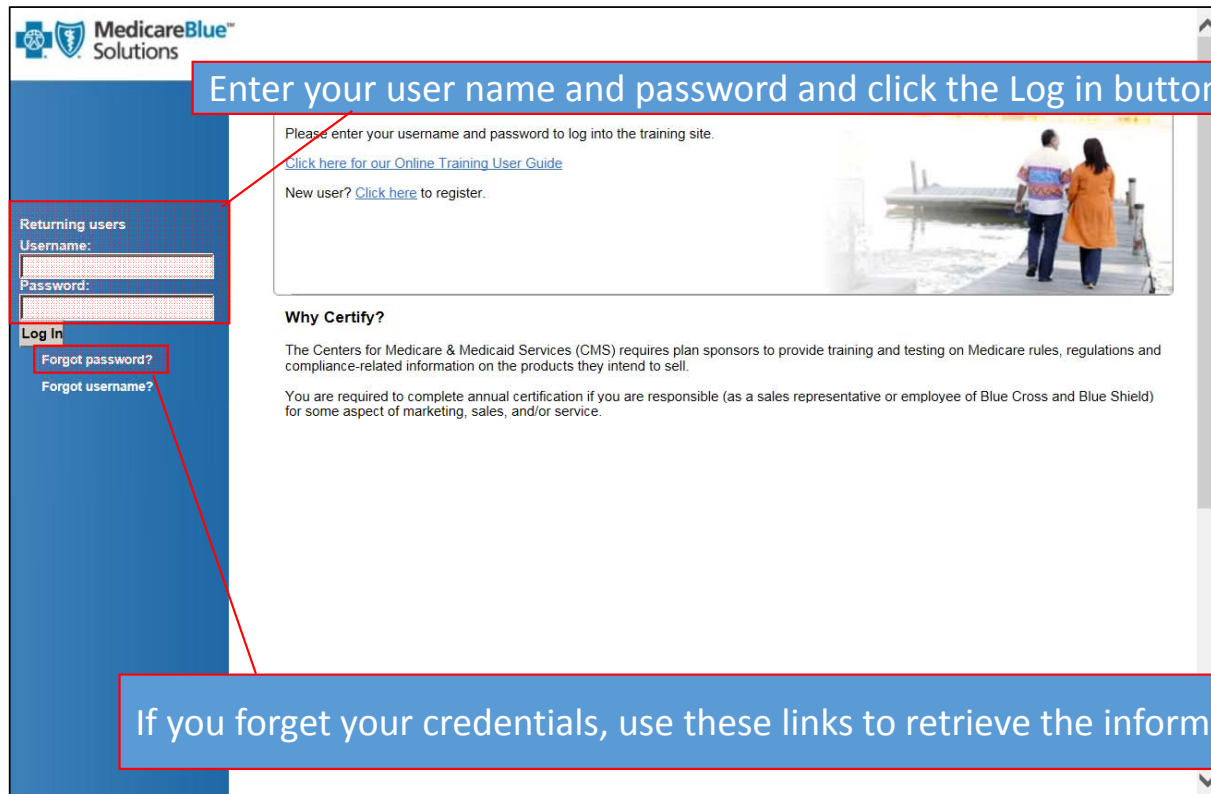
Returning User Registration

Returning User Registration

MENU

1. [New User Registration](#)
2. [Returning User Registration](#)
3. [Medicare Basics](#)
 - a) [Certification Upload](#)
 - b) [Pinpoint Global](#)
4. [Product Training](#)
5. [Home Page](#)
6. [Certification](#)
7. [Transcript](#)
8. [Updating Profile](#)
9. [System Requirements](#)

- You will receive an **email** from your Plan Administrator with the training site's address
- Please go to: <https://bcbsnpa.pinpointglobal.com/Apps/Medicare/Default.aspx>



The screenshot shows the MedicareBlue Solutions login interface. On the left, there is a sidebar with a 'Returning users' section containing 'Username:' and 'Password:' input fields, and a 'Log In' button. Below the 'Log In' button are links for 'Forgot password?' and 'Forgot username?'. The main content area has a header with the MedicareBlue Solutions logo and a large blue box with the text 'Enter your user name and password and click the Log in button.' Below this is a form with the text 'Please enter your username and password to log into the training site.' and a link 'Click here for our Online Training User Guide'. There is also a link 'New user? Click here to register.' and a background image of two people walking on a dock. Below the form is a 'Why Certify?' section with text explaining the certification requirements.

Enter your user name and password and click the Log in button.

Returning users
Username:
Password:
Log In
Forgot password?
Forgot username?

Please enter your username and password to log into the training site.
[Click here for our Online Training User Guide](#)
New user? [Click here](#) to register.

Why Certify?
The Centers for Medicare & Medicaid Services (CMS) requires plan sponsors to provide training and testing on Medicare rules, regulations and compliance-related information on the products they intend to sell.
You are required to complete annual certification if you are responsible (as a sales representative or employee of Blue Cross and Blue Shield) for some aspect of marketing, sales, and/or service.

If you forget your credentials, use these links to retrieve the information.

MENU

1. [New User Registration](#)
2. [Returning User Registration](#)
3. [Medicare Basics](#)
 - a) [Certification Upload](#)
 - b) [Pinpoint Global](#)
4. [Product Training](#)
5. [Home Page](#)
6. [Certification](#)
7. [Transcript](#)
8. [Updating Profile](#)
9. [System Requirements](#)

Medicare Basics

Certification Upload

MENU

1. [New User Registration](#)
2. [Returning User Registration](#)
3. [Medicare Basics](#)
 - a) [Certification Upload](#)
 - b) [Pinpoint Global](#)
4. [Product Training](#)
5. [Home Page](#)
6. [Certification](#)
7. [Transcript](#)
8. [Updating Profile](#)
9. [System Requirements](#)

Please complete the following fields related to the selected Certification Year and browse your local file system for the relevant certificate to upload.
* Required

Certification Year: *

Date Completed: *
Must be in mm/dd/yyyy format.
NOTE: Completion date must match the completion date that is on the certificate.


Certification Training Provider: *

Valid file extensions are: PDF(.pdf), GIF(.gif), JPG(.jpg)

I attest that I have completed the Medicare course indicated and am uploading a valid certificate.

NOTE: If more than one file is uploaded for a given certification year, only the latest file uploaded and its associated fields will be considered for review and displayed on the Certifications and Transcript pages.

Message from webpage

 Certificate uploaded successfully

Make sure the "Date Completed" you enter matches what's on your Certificate. If not, your certificate may be denied.

You will get a success message once you have uploaded your certificate.

Certification Upload

MENU

1. [New User Registration](#)
2. [Returning User Registration](#)
3. [Medicare Basics](#)
 - a) [Certification Upload](#)
 - b) [Pinpoint Global](#)
4. [Product Training](#)
5. [Home Page](#)
6. [Certification](#)
7. [Transcript](#)
8. [Updating Profile](#)
9. [System Requirements](#)

Individual PDP (click to expand or collapse)			Status	Date Completed
<input type="checkbox"/>	REQ Import Medicare Certificate Of Completion - View Certificate - Withdraw Certificate		Pending	
Switch to Pinpoint as your Medicare provider.				
<input type="checkbox"/>	REQ MedicareBlue Rx Enrollment and Disenrollment Course		Incomplete	
To print slides from this module click here .				
<input type="checkbox"/>	REQ MedicareBlue Rx Products Course		Incomplete	
To print slides from this module click here .				
<input type="checkbox"/>	REQ MedicareBlue Rx Products Exam		Incomplete	
<input type="checkbox"/>	REQ Compliance and FWA Training Attestation		Incomplete	

The “Import Medicare Certificate of Completion” status will indicate “Pending.” Please allow 2-3 business days for your Plan Administrator to approve your Certificate.

Medicare Basics Training

MENU

1. [New User Registration](#)
2. [Returning User Registration](#)
3. [Medicare Basics](#)
 - a) [Certification Upload](#)
 - b) [Pinpoint Global](#)
4. [Product Training](#)
5. [Home Page](#)
6. [Certification](#)
7. [Transcript](#)
8. [Updating Profile](#)
9. [System Requirements](#)

If you haven't completed your Medicare Basics training with AHIP or Gorman, click the Medicare Training link. Complete that training on Pinpoint's site.

Certification

You have been enrolled in our annual MedicareBlue Solutions certification program. Please note that each course listed below is required.

You are not certified to sell, market, or service our Medicare products until you have completed all required courses and passed each exam. Upon completion, please print your certificate from the "Transcript" page for your records. You are not required to submit proof of completion to your local plan as your status will be reported automatically.

NOTE: if you have imported an AHIP completion certificate please allow 1 to 2 business days for review and approval. Please continue with your product training while your AHIP certificate is in pending status.

You will see a "Resources" section listed on the left side of your screen. These documents are for your reference as you complete certification and throughout the contract year. Click on the name of the document to view and/or print.

[Click on the course title to begin.](#)

Annual Requirement Year:

Individual PDP (click to expand or collapse)

	Status
<input type="checkbox"/> REQ Medicare Training If you have completed your Medicare Training through AHIP, click here .	Incomplete
<input type="checkbox"/> REQ Import Medicare Certificate Of Completion - Withdraw Certificate View Certificate Switch to Pinpoint as your Medicare provider.	Pending
<input type="checkbox"/> REQ MedicareBlue Rx Enrollment and Disenrollment Course To print slides from this module click here .	Incomplete
<input type="checkbox"/> REQ MedicareBlue Rx Products Course To print slides from this module click here .	Incomplete
<input type="checkbox"/> REQ MedicareBlue Rx Products Exam	Incomplete
<input type="checkbox"/> REQ Compliance and FWA Training Attestation	Incomplete

Medicare Basics Training

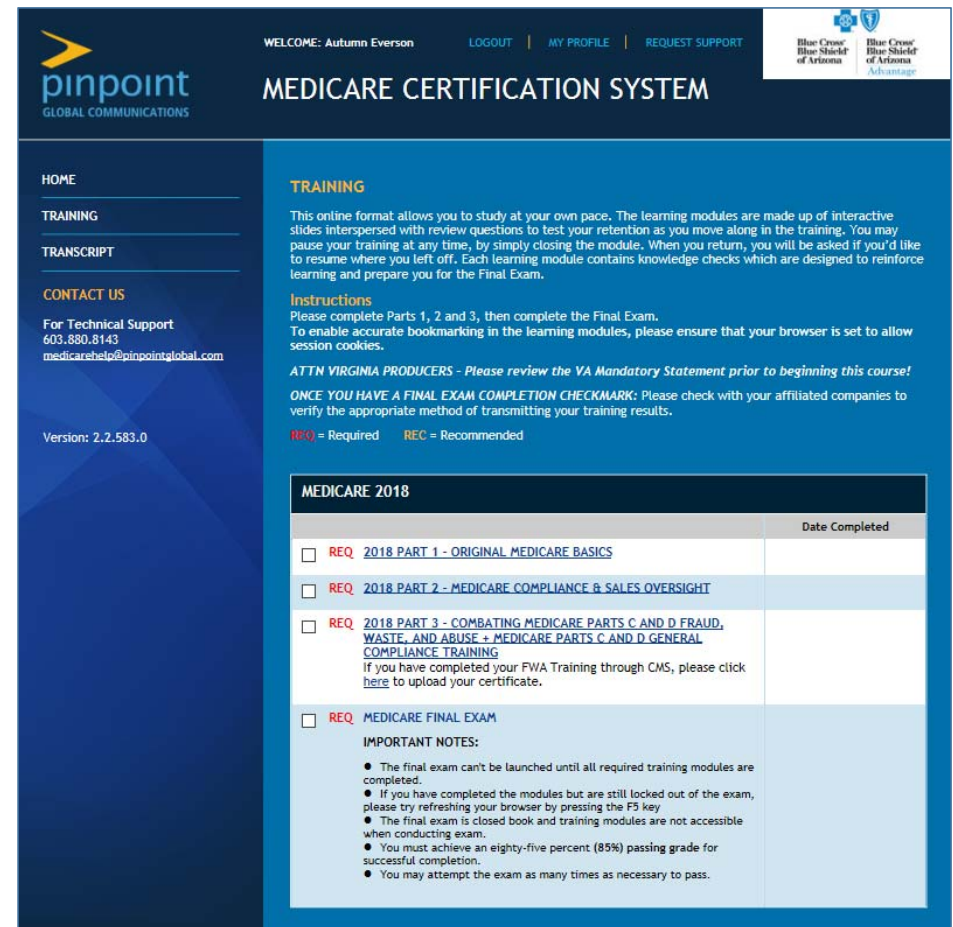
MENU

1. [New User Registration](#)
2. [Returning User Registration](#)
3. [Medicare Basics](#)
 - a) [Certification Upload](#)
 - b) [Pinpoint Global](#)
4. [Product Training](#)
5. [Home Page](#)
6. [Certification](#)
7. [Transcript](#)
8. [Updating Profile](#)
9. [System Requirements](#)

Clicking the Medicare Basics training link will route you to Pinpoint Global's website.

You are required to complete all three modules (or show proof of completion of CMS' FWA). The "Print Certificate" button will be available once all modules have been completed.

If you have issues on the Pinpoint site, use the contact information located on the left navigation menu.



The screenshot shows the Medicare Certification System interface. At the top, it says "WELCOME: Autumn Everson" with links for "LOGOUT", "MY PROFILE", and "REQUEST SUPPORT". The main header is "MEDICARE CERTIFICATION SYSTEM". On the left is a navigation menu with "HOME", "TRAINING", "TRANSCRIPT", and "CONTACT US". The "TRAINING" section is active, displaying instructions and a table of training modules.

TRAINING

This online format allows you to study at your own pace. The learning modules are made up of interactive slides interspersed with review questions to test your retention as you move along in the training. You may pause your training at any time, by simply closing the module. When you return, you will be asked if you'd like to resume where you left off. Each learning module contains knowledge checks which are designed to reinforce learning and prepare you for the Final Exam.

Instructions

Please complete Parts 1, 2 and 3, then complete the Final Exam. To enable accurate bookmarking in the learning modules, please ensure that your browser is set to allow session cookies.

ATTN VIRGINIA PRODUCERS - Please review the VA Mandatory Statement prior to beginning this course!

ONCE YOU HAVE A FINAL EXAM COMPLETION CHECKMARK: Please check with your affiliated companies to verify the appropriate method of transmitting your training results.

REQ = Required REC = Recommended

MEDICARE 2018		Date Completed
<input type="checkbox"/>	REQ 2018 PART 1 - ORIGINAL MEDICARE BASICS	
<input type="checkbox"/>	REQ 2018 PART 2 - MEDICARE COMPLIANCE & SALES OVERSIGHT	
<input type="checkbox"/>	REQ 2018 PART 3 - COMBATING MEDICARE PARTS C AND D FRAUD, WASTE, AND ABUSE + MEDICARE PARTS C AND D GENERAL COMPLIANCE TRAINING If you have completed your FWA Training through CMS, please click here to upload your certificate.	
<input type="checkbox"/>	REQ MEDICARE FINAL EXAM	

IMPORTANT NOTES:

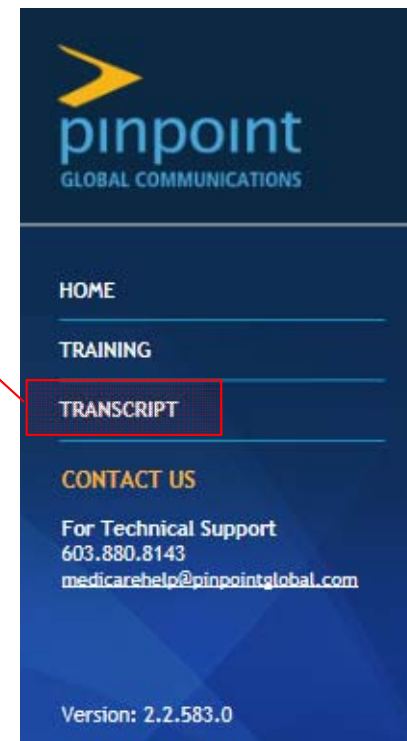
- The final exam can't be launched until all required training modules are completed.
- If you have completed the modules but are still locked out of the exam, please try refreshing your browser by pressing the F5 key
- The final exam is closed book and training modules are not accessible when conducting exam.
- You must achieve an eighty-five percent (85%) passing grade for successful completion.
- You may attempt the exam as many times as necessary to pass.

Medicare Basics Training

MENU

1. [New User Registration](#)
2. [Returning User Registration](#)
3. [Medicare Basics](#)
 - a) [Certification Upload](#)
 - b) [Pinpoint Global](#)
4. [Product Training](#)
5. [Home Page](#)
6. [Certification](#)
7. [Transcript](#)
8. [Updating Profile](#)
9. [System Requirements](#)

Click the Transcript link on the navigation bar to get to the Print Receipt option.



MENU

1. [New User Registration](#)
2. [Returning User Registration](#)
3. [Medicare Basics](#)
 - a) [Certification Upload](#)
 - b) [Pinpoint Global](#)
4. [Product Training](#)
5. [Home Page](#)
6. [Certification](#)
7. [Transcript](#)
8. [Updating Profile](#)
9. [System Requirements](#)

Product Training

Product Training

MENU

1. [New User Registration](#)
2. [Returning User Registration](#)
3. [Medicare Basics](#)
 - a) [Certification Upload](#)
 - b) [Pinpoint Global](#)
4. [Product Training](#)
5. [Home Page](#)
6. [Certification](#)
7. [Transcript](#)
8. [Updating Profile](#)
9. [System Requirements](#)

Product training also must be completed.

Individual PDP (click to expand or collapse)		
	Status	Date Completed
<input type="checkbox"/> REQ Medicare Training If you have completed your Medicare Training through AHIP, click here .	Incomplete	
<input type="checkbox"/> REQ Import Medicare Certificate Of Completion - View Certificate - Withdraw Certificate Switch to Pinpoint as your Medicare provider	Pending	
<input type="checkbox"/> REQ MedicareBlue Rx Enrollment and Disenrollment Course To print slides from this module click here .	Incomplete	
<input type="checkbox"/> REQ MedicareBlue Rx Products Course To print slides from this module click here .	Incomplete	
<input type="checkbox"/> REQ MedicareBlue Rx Products Exam	Incomplete	
<input type="checkbox"/> REQ Compliance and FWA Training Attestation	Incomplete	

You don't have to wait for your Certificate to get approved before you can complete your product training. You get a **maximum of three attempts** to pass the exam with a score of **85% or better**.

MENU

1. [New User Registration](#)
2. [Returning User Registration](#)
3. [Medicare Basics](#)
 - a) [Certification Upload](#)
 - b) [Pinpoint Global](#)
4. [Product Training](#)
5. [Home Page](#)
6. [Certification](#)
7. [Transcript](#)
8. [Updating Profile](#)
9. [System Requirements](#)

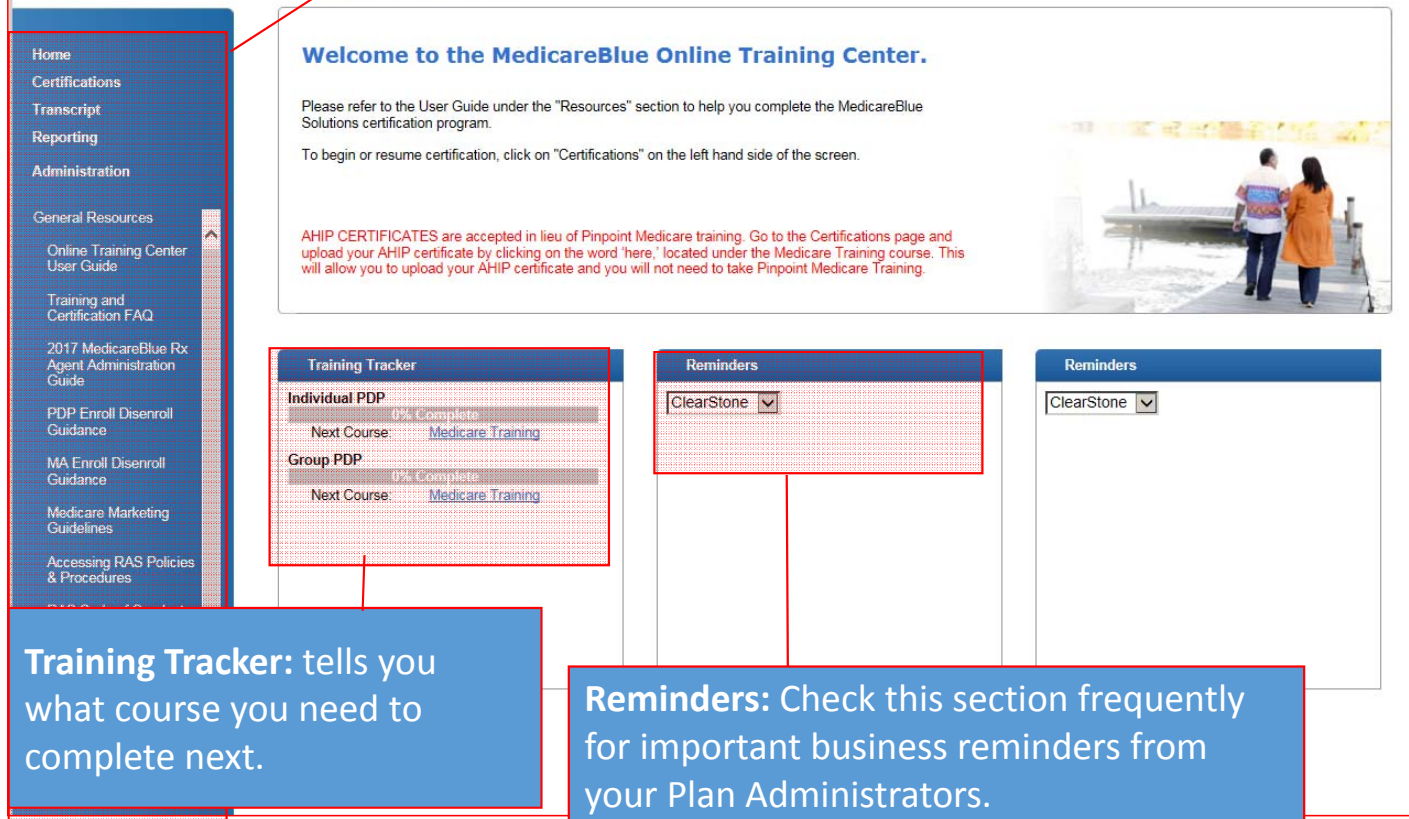
Home Page

Product Training

MENU

1. [New User Registration](#)
2. [Returning User Registration](#)
3. [Medicare Basics](#)
 - a) [Certification Upload](#)
 - b) [Pinpoint Global](#)
4. [Product Training](#)
5. [Home Page](#)
6. [Certification](#)
7. [Transcript](#)
8. [Updating Profile](#)
9. [System Requirements](#)

Left Navigation Menu: Access Event Calendar, Resources, Certifications page, and Transcript



Welcome to the MedicareBlue Online Training Center.

Please refer to the User Guide under the "Resources" section to help you complete the MedicareBlue Solutions certification program.

To begin or resume certification, click on "Certifications" on the left hand side of the screen.

AHIP CERTIFICATES are accepted in lieu of Pinpoint Medicare training. Go to the Certifications page and upload your AHIP certificate by clicking on the word "here," located under the Medicare Training course. This will allow you to upload your AHIP certificate and you will not need to take Pinpoint Medicare Training.

Training Tracker: tells you what course you need to complete next.

Training Tracker	
Individual PDP	0% Complete
Next Course:	Medicare Training
Group PDP	0% Complete
Next Course:	Medicare Training

Reminders: Check this section frequently for important business reminders from your Plan Administrators.

Reminders	
ClearStone	▼

Basic Blue[®] Rx (PDP)

A Medicare Prescription Drug Plan

MENU

1. [New User Registration](#)
2. [Returning User Registration](#)
3. [Medicare Basics](#)
 - a) [Certification Upload](#)
 - b) [Pinpoint Global](#)
4. [Product Training](#)
5. [Home Page](#)
6. [Certification](#)
7. [Transcript](#)
8. [Updating Profile](#)
9. [System Requirements](#)

Certification

Certification

MENU

1. [New User Registration](#)
2. [Returning User Registration](#)
3. [Medicare Basics](#)
 - a) [Certification Upload](#)
 - b) [Pinpoint Global](#)
4. [Product Training](#)
5. [Home Page](#)
6. [Certification](#)
7. [Transcript](#)
8. [Updating Profile](#)
9. [System Requirements](#)

- Home
- Certifications
- Transcript
- Reporting
- Administration
- General Resources
 - Online Training Center User Guide
 - Training and Certification FAQ
 - 2017 MedicareBlue Rx Agent Administration Guide
 - PDP Enroll Disenroll Guidance
 - MA Enroll Disenroll Guidance
 - Medicare Marketing Guidelines
 - Accessing RAS Policies & Procedures
 - RAS Code of Conduct
 - Things I need to know about Northern Plains Alliance
 - Compliance Training User Guide
 - MedicareBlue Rx Administrator Manual

Certification

You have been enrolled in our annual MedicareBlue Solutions certification program. Please note that each course listed below is required.

You are not certified to sell, market, or service our Medicare products until you have completed all required courses and passed each exam. Upon completion, please print your certificate from the "Transcript" page for your records. You are not required to submit proof of completion to your local plan as your status will be reported automatically.

NOTE: if you have imported an AHIP completion certificate please allow 1 to 2 business days for review and approval. Please continue with your product training while your AHIP certificate is in pending status.

You will see a "Resources" section listed on the left side of your screen. These documents are for your reference as you complete certification and throughout the contract year. Click on the name of the document to view and/or print.

[Click on the course title to begin.](#)

REQ = Required Course REC = Recommended Course

Individual PDP (click to expand or collapse)

	Status	Date Completed
<input type="checkbox"/> REQ Medicare Training If you have completed your Medicare Training through AHIP, click here .	Incomplete	
<input type="checkbox"/> REQ Import Medicare Certificate Of Completion - Withdraw Certificate - View Certificate Switch to Pinpoint as your Medicare provider.	Pending	
<input type="checkbox"/> REQ MedicareBlue Rx Enrollment and Disenrollment Course To print slides from this module click here .	Incomplete	
<input type="checkbox"/> REQ MedicareBlue Rx Products Course To print slides from this module click here .	Incomplete	
<input type="checkbox"/> REQ MedicareBlue Rx Products Exam	Incomplete	
<input type="checkbox"/> REQ Compliance and FWA Training Attestation	Incomplete	

Access your transcript from anywhere on the site by clicking the link on the navigation bar.

Certification

MENU

1. [New User Registration](#)
2. [Returning User Registration](#)
3. [Medicare Basics](#)
 - a) [Certification Upload](#)
 - b) [Pinpoint Global](#)
4. [Product Training](#)
5. [Home Page](#)
6. [Certification](#)
7. [Transcript](#)
8. [Updating Profile](#)
9. [System Requirements](#)

A checkbox indicates completion.

Individual PDP (click to expand or collapse)			
		Status	Date Completed
<input checked="" type="checkbox"/>	REQ Medicare Training If you have completed your Medicare Training through AHIP, click here .	Complete	12/5/2016 2:31:33 PM
<input checked="" type="checkbox"/>	REQ MedicareBlue Rx Enrollment and Disenrollment Course To print slides from this module click here .	Complete	12/5/2016 2:35:22 PM
<input checked="" type="checkbox"/>	REQ MedicareBlue Rx Products Course To print slides from this module click here .	Complete	12/5/2016 2:36:06 PM
<input checked="" type="checkbox"/>	REQ MedicareBlue Rx Products Exam	Complete	12/5/2016 2:41:55 PM
<input checked="" type="checkbox"/>	REQ Compliance and FWA Training Attestation	Complete	12/5/2016 2:42:13 PM
Print Certificate			

You can view your scores, attempts, and dates of completion on the Transcript page.

MENU

1. [New User Registration](#)
2. [Returning User Registration](#)
3. [Medicare Basics](#)
 - a) [Certification Upload](#)
 - b) [Pinpoint Global](#)
4. [Product Training](#)
5. [Home Page](#)
6. [Certification](#)
7. [Transcript](#)
8. [Updating Profile](#)
9. [System Requirements](#)

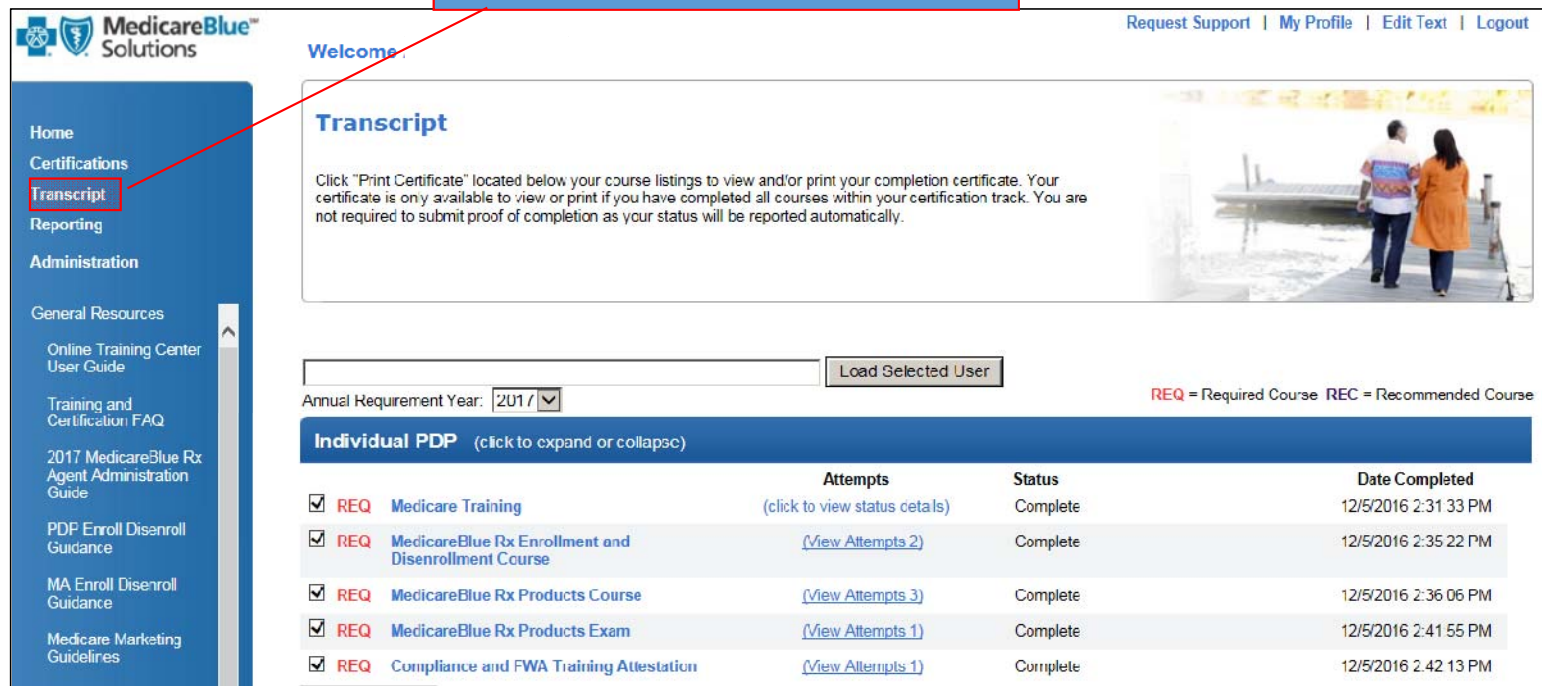
Transcript

Transcript

MENU

1. [New User Registration](#)
2. [Returning User Registration](#)
3. [Medicare Basics](#)
 - a) [Certification Upload](#)
 - b) [Pinpoint Global](#)
4. [Product Training](#)
5. [Home Page](#)
6. [Certification](#)
7. [Transcript](#)
8. [Updating Profile](#)
9. [System Requirements](#)

Access your transcript from anywhere on the site by clicking the link on the navigation bar.



[Request Support](#) | [My Profile](#) | [Edit Text](#) | [Logout](#)

Transcript
 Click "Print Certificate" located below your course listings to view and/or print your completion certificate. Your certificate is only available to view or print if you have completed all courses within your certification track. You are not required to submit proof of completion as your status will be reported automatically.

Annual Requirement Year: 2017

Individual PDP (click to expand or collapse)

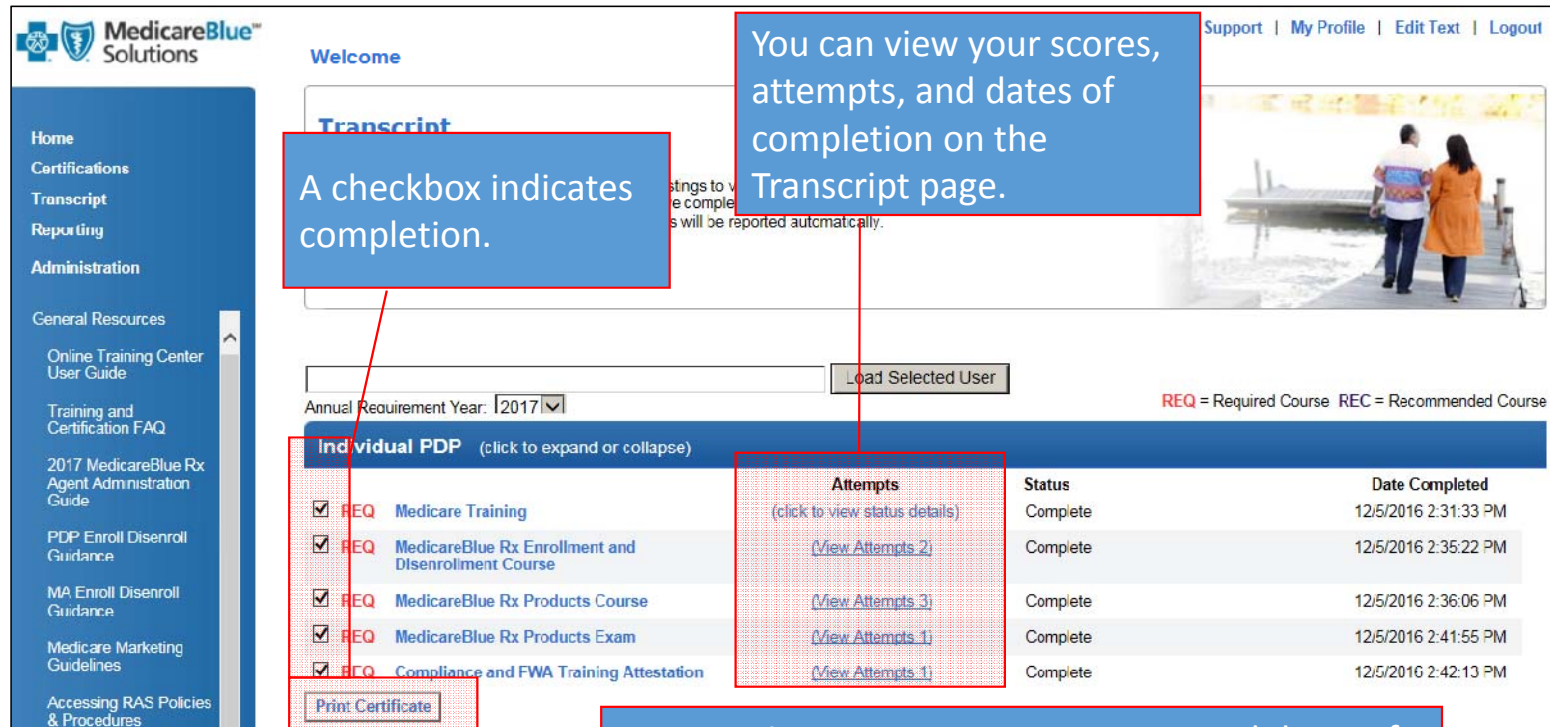
	Attempts	Status	Date Completed
<input checked="" type="checkbox"/> REQ Medicare Training	(click to view status details)	Complete	12/5/2016 2:31:33 PM
<input checked="" type="checkbox"/> REQ MedicareBlue Rx Enrollment and Disenrollment Course	(View Attempts 2)	Complete	12/5/2016 2:35:22 PM
<input checked="" type="checkbox"/> REQ MedicareBlue Rx Products Course	(View Attempts 3)	Complete	12/5/2016 2:36:06 PM
<input checked="" type="checkbox"/> REQ MedicareBlue Rx Products Exam	(View Attempts 1)	Complete	12/5/2016 2:41:55 PM
<input checked="" type="checkbox"/> REQ Compliance and FWA Training Attestation	(View Attempts 1)	Complete	12/5/2016 2:42:13 PM

REQ = Required Course **REC** = Recommended Course

Transcript

MENU

1. [New User Registration](#)
2. [Returning User Registration](#)
3. [Medicare Basics](#)
 - a) [Certification Upload](#)
 - b) [Pinpoint Global](#)
4. [Product Training](#)
5. [Home Page](#)
6. [Certification](#)
7. [Transcript](#)
8. [Updating Profile](#)
9. [System Requirements](#)



Welcome
Transcript
 You can view your scores, attempts, and dates of completion on the Transcript page.

A checkbox indicates completion.

Annual Requirement Year: 2017

Individual PDP (click to expand or collapse)

	Attempts	Status	Date Completed
<input checked="" type="checkbox"/> REQ Medicare Training	(click to view status details) View Attempts 2	Complete	12/5/2016 2:31:33 PM
<input checked="" type="checkbox"/> REQ MedicareBlue Rx Enrollment and Disenrollment Course	View Attempts 3	Complete	12/5/2016 2:35:22 PM
<input checked="" type="checkbox"/> REQ MedicareBlue Rx Products Course	View Attempts 1	Complete	12/5/2016 2:36:06 PM
<input checked="" type="checkbox"/> REQ MedicareBlue Rx Products Exam	View Attempts 1	Complete	12/5/2016 2:41:55 PM
<input checked="" type="checkbox"/> REQ Compliance and FWA Training Attestation	View Attempts 1	Complete	12/5/2016 2:42:13 PM

You can view your scores, attempts, and dates of completion on the Transcript page.

Support | My Profile | Edit Text | Logout

MENU

1. [New User Registration](#)
2. [Returning User Registration](#)
3. [Medicare Basics](#)
 - a) [Certification Upload](#)
 - b) [Pinpoint Global](#)
4. [Product Training](#)
5. [Home Page](#)
6. [Certification](#)
7. [Transcript](#)
8. [Updating Profile](#)
9. [System Requirements](#)

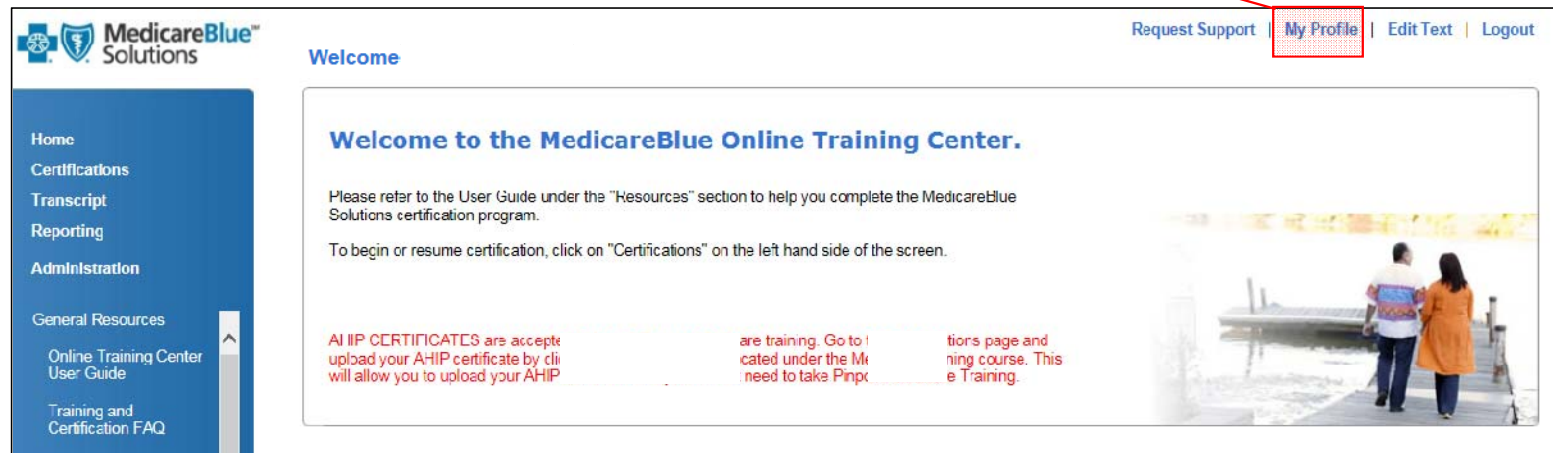
Updating Profile

Updating Profile

Access your Profile from anywhere on the site. The link is available on the upper right corner of the site.

MENU

1. [New User Registration](#)
2. [Returning User Registration](#)
3. [Medicare Basics](#)
 - a) [Certification Upload](#)
 - b) [Pinpoint Global](#)
4. [Product Training](#)
5. [Home Page](#)
6. [Certification](#)
7. [Transcript](#)
8. [Updating Profile](#)
9. [System Requirements](#)



The screenshot shows the MedicareBlue Solutions website interface. In the top right corner, there are links for 'Request Support', 'My Profile', 'Edit Text', and 'Logout'. The 'My Profile' link is highlighted with a red box, and a red line points from the text box above to it. The main content area features a 'Welcome' message and a navigation sidebar on the left with options like 'Home', 'Certifications', 'Transcript', 'Reporting', 'Administration', and 'General Resources'.

Updating Profile

MENU

1. [New User Registration](#)
2. [Returning User Registration](#)
3. [Medicare Basics](#)
 - a) [Certification Upload](#)
 - b) [Pinpoint Global](#)
4. [Product Training](#)
5. [Home Page](#)
6. [Certification](#)
7. [Transcript](#)
8. [Updating Profile](#)
9. [System Requirements](#)

You can update your options for having completed Medicare Basics training.

Select your CMS Medicare Training Provider.

Select
Pinpoint \$89.95 (90 minutes)
Upload Certificate from Another Provider

Select your CMS Medicare Training Provider.

Pinpoint \$89.95 (90 minutes) ▼

You can update your password and password recovery options.

Create / Modify Your Password
If you are a new user, please create a password below. If you are a returning user and do not enter a new password below, your password will remain the same as previously saved.

Password: *	<input type="password"/>	Passwords must be at least 8 characters long and contain at least one numeric digit.
Confirm Password: *	<input type="password"/>	

Password Recovery Security Question and Answer

* ▼ *

MENU

1. [New User Registration](#)
2. [Returning User Registration](#)
3. [Medicare Basics](#)
 - a) [Certification Upload](#)
 - b) [Pinpoint Global](#)
4. [Product Training](#)
5. [Home Page](#)
6. [Certification](#)
7. [Transcript](#)
8. [Updating Profile](#)
9. [System Requirements](#)

System Requirements

System Requirements

MENU

1. [New User Registration](#)
2. [Returning User Registration](#)
3. [Medicare Basics](#)
 - a) [Certification Upload](#)
 - b) [Pinpoint Global](#)
4. [Product Training](#)
5. [Home Page](#)
6. [Certification](#)
7. [Transcript](#)
8. [Updating Profile](#)
9. [System Requirements](#)

Acceptable Browsers

Internet Explorer browsers 7-11 are the recommended browsers for this training. Other acceptable browsers include Chrome 25.0.1364.172 and Safari 5.1.7 for windows. A free download for Internet Explorer is available at: <http://windows.microsoft.com/en-US/internet-explorer/downloads/ie>

Some things that may adversely affect your user experience are:

- **Security Settings:** Under Tools > Internet Options, locate “Security”. Set level to medium-high and click “OK”
- **External Toolbars:** Under Tools > Manage > Enable or Disable add-ons and reference “Enabled” area. Select any third-party toolbars and click “Disable” radio button, followed by clicking “OK”
- **Company Intranet:** Attempting to view the site via company intranet may impact access and performance. Instead, try copying the link your company has provided you in a separate browser.
- **Virtual Private Network (VPN):** May impact course content performance. Discontinue if you experience issues.
- **Out Dated Flash:** Make sure you have the latest Flash player installed. The latest version is available at: <http://get.adobe.com/flashplayer/>

